

24 - Hour Access (24/7) Guidelines

As a Y member with 24/7 access, you may use the Williams YMCA of Avery County Wellness Center at any time. Other areas of the Y will be staffed during advertised hours of operation, but once the Y closes, there will be no Y staff to assist members. After staffed hours of operation, **ONLY** Williams YMCA of Avery County adult members who have signed a 24/7 access waiver and purchased additional access will have access to the Wellness Center.

The Y is Staffed During the Following Days and Times:

Monday - Friday	5:00a - 8:00p
Saturday	8:00a - 4:00p

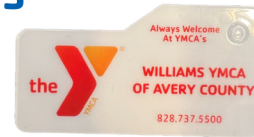
**Please refer to the Y's website, ymcaavery.com for special holiday hours.

AGE REQUIREMENTS

24-hour access to the YMCA's Wellness Center is only for Members 18 years and older of the Williams YMCA of Avery County. It is not available for Nationwide Memberships or visiting members. Each adult member wanting 24-hour access is required to have their own scan card and must use it to gain access outside of staffed hours of operation. **Scan cards may not be shared with other members (including family).** Doing so would violate our guidelines and result in losing 24-hour access to the YMCA and possible termination of membership.

SCAN CARDS

Adult Y members wanting 24-hour access to the Williams YMCA of Avery County will be required to sign a 24-hour access waiver to receive access granted to their existing or new personal scan card for entry. 24/7 access includes a \$5.00 monthly fee per person to be drafted or paid with your monthly membership. If a Y member damages or loses their scan card, they should report that to the Y as soon as possible. A replacement scan card can be purchased for \$5.00. Your scan card is unique to your membership and will allow access as long as your membership remains current.



To access the YMCA during non-staffed hours:

1. Hold the scan card up to the card reader to the left of the door.
2. You will hear the door activate and see the reader light turn from red to green when the scan card is read.
3. Upon activation, pull on the door to gain access (there is a 5-second time limit).
4. When entering and exiting the YMCA, please ensure the door closes behind you. Do not hold the door for anyone, as they will need to use their scan card for access.

Please use the same door to exit the Y. Do not exit through any other doors in the facility, as they will be locked or blocked off.

GUEST POLICY

Guests are welcome to use the Williams YMCA of Avery County facilities, during staffed hours of operation, by paying the appropriate guest fee upon arrival. Guests will not be allowed 24-hour access, as it is for Williams YMCA of Avery County members only. If a Y member provides 24-hour access to a guest, that Y member will be assessed a \$50.00 fee, lose their 24-hour access privileges and possible termination of membership.

Unavailable Areas

1. All Downstairs areas of the Main YMCA Facility including Locker Rooms & Family Locker Rooms
2. All Areas For Child Care & Drop-In Child Care
3. Athletic and Sports Facilities
4. Member Services and Offices including Concessions

HONOR CODE

With the addition of 24-hour access to our Wellness Center, the Williams YMCA of Avery County is adopting a strict honor code based on the Y values of honesty, respect, caring and responsibility. If a Y member fails to abide by the guidelines established, their 24-hour access and potentially their membership will be revoked with no refunds given. These guidelines are in place for the safety and security of our members and deviations from our values are deemed inappropriate to our mission.

SAFETY & SECURITY

Please be aware that your scan card is to be used only for your own personal entrance into the facility outside of staffed hours of operation. Members with 24/7 access cannot grant access to other individuals, even if they are Williams YMCA of Avery County members and known to you. This is so the Y can track who is in the building at all times. Granting access to another individual will result in the member losing 24-hour access, a fee of \$50, and possible termination of your Y membership. We highly recommend that you exercise with another member who has 24-hour access, when doing so outside of staffed hours of operation. The YMCA has a 24-hour video recording system for security purposes. It will be reviewed on a daily basis to address any security concerns and monitor who is using our 24-hour facility. Please note that this system does not provide staffing assistance for any emergency that might arise. A telephone is located in the wellness center in case of emergency. In the event of an emergency, dial 911. The Williams YMCA of Avery County address is posted by the telephone and emergency personnel will be able to access the building during non-staffed hours of operation.

For safety purposes, some parking lot lights will remain on after the Y closes. Please park your vehicle in the area of the parking lot that is lit. At times cleaning staff may be present at odd hours in order to keep our facility sanitary. Please do not ask these staff members to give you access to any other parts of the facility. Hospital security will be making regular rounds through the facility each night to ensure the security of the building and safety of our members.



Williams YMCA of Avery County

436 Hospital Drive, Suite 145

Newland, NC 28657

828-737-5500

www.ymcaavery.com

7/2023



FOR YOUTH DEVELOPMENT®
FOR HEALTHY LIVING
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FITNESS THAT FITS YOUR SCHEDULE



Williams YMCA
of Avery County